



THE CANADIAN
BAR ASSOCIATION

SOLUTIONS SERIES



**Developing Systemic Workflows to Improve Efficiency and
Reduce Costs through Legal Process Management**

October 26th, 2021

Audience Poll:

How familiar are you with
process improvement?



Notes: Please direct all votes to the zoom poll



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Getting Started:

- The “Why?” (Benefit & Business Case)
- Key Pitfalls
- Top Tips



Running a Process Improvement Session:

- Anatomy of a Successful Session
- Key Pitfalls
- Top Tips



Implementing Change:

- People, Process and Technology Elements
- Key Pitfalls
- Top Tips

QUESTIONS



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Upcoming CBA SOLUTIONS SERIES Webinars

**Embracing Emerging Technologies
to Improve Efficiencies, Reduce
Costs and Mitigate Risk in Your Practice**
November 16th , 2021



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